



SUPPORTING YOUR BUSINESS ABOVE AND BEYOND

MANAGED IT CAPABILITIES

Who we are & what we do

With a growing customer base of over 1200 organisations in the North West, we provide a comprehensive ICT portfolio. Whether it's IT Support for current on-premise servers, Microsoft365, or cloud applications, we offer a range of solutions that help our clients thrive and compete on a level playing field financially against the largest of competitors. By implementing our technology strategically, **we improve company culture, boost staff morale, and deliver commercial success.**



Managed IT & Support



Microsoft365



Modern Workplace



Hosted Desktop



Cyber Security



IT Hardware

Managed IT and Support

We offer managed IT services that are designed to keep your systems running smoothly and securely. With 24/7 availability to our team of experts, we can handle everything from routine maintenance to complex security threats, so you can focus on running your organisation. Our managed IT services reduce downtime, improve security, increase productivity, and provides peace of mind. If you're looking for a way to improve your IT infrastructure and reduce your current IT costs, we'd love to talk to your organisation.

Microsoft365

With Microsoft365, all your work is stored safely in the cloud. You can access your files securely and protect all applications and client records with industry-leading internet security.

We manage and implement the full Microsoft365 suite and provide comprehensive support and management for businesses that rely on Microsoft365 applications. Our services include proactive monitoring, patch management, security updates, data backup, and recovery.

Microsoft Modern Workplace

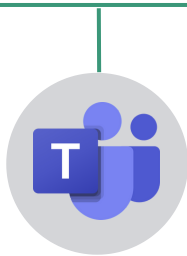
Helping your organisation harness the power of cloud-hosted desktop.

Microsoft's Modern Workplace is the ultimate integrated suite of cloud-based productivity and collaboration tools designed to enhance workplace efficiency and enable seamless remote working. We specialise in consulting and implementing a tailored suite of tools to improve communication and automate workflows.



Microsoft365 Suite

Office Applications
& Exchange Email



Business Voice

Telephony &
Video Conferencing



Enterprise Security

Mobile Security &
Device Management



SharePoint

Document
Management



Power Apps

Teams, Power
Automate & PowerBI



Cloud Storage

Azure &
Data Storage

GET IN TOUCH TO EMPOWER YOUR TEAM





Hosted Desktop

The world's fastest-growing cloud computing platform: Matrix247's desktop-as-a-service.

DaaS / hosted virtual desktop delivers a full Windows desktop on any device, anywhere. Through a simple, secure login portal, you can access your everyday desktop screen and critical working tools. This revolutionary method of working guarantees the highest level of security for hybrid working which other methods simply can't compete with. Our solution helps you grow your organisation while reducing risk and managing costs.

Cyber Security

Cyber Awareness training

82% of cybercrime starts with human error. Eliminate the risk and educate your staff with scenario-based and interactive awareness training that covers all the crucial areas of concern. We make this fun, interactive, and engaging for maximum effectiveness.

Cyber Essentials certifications

Gain the UK government-backed Cyber Essentials certifications to protect against 88% of the most common cyber attacks and ultimately demonstrate to your customers and stakeholders that you have taken the necessary steps to safeguard your information from cyber threats.

Software, maintenance, and testing

Our cyber security offerings include intelligent scanning, penetration testing, and phishing simulators. Our services identify vulnerabilities across your whole network, simulate real-world cyber attacks, and display your readiness to defend against them. Essentially our support keeps your organisation protected.

Hardware Supply

From PCs, laptops, tablets and macbooks - We've got you covered!

We work with the UK's leading hardware suppliers to source and set up your office supplies at competitive prices. We follow strict standards and ensure that the equipment is fit for purpose. We handle the supply, installation, warranties, and replacement of equipment from start to finish.



KEY MATRIX247 METRICS

93.6%

CSAT SCORE

98%

CLIENT RETENTION

94%

SAME DAY FIX

How can we help?

We're a service-led ICT provider, which takes ownership of the concept, design, solution, and full deployment of technology to meet your ICT needs.

In the top 1% of Microsoft providers globally, we offer consultative ICT health checks. By doing so, we identify areas for cost savings and provide solutions that truly make a difference.

“Matrix247 are a great company to work with, there is obviously a culture in that business of being interested in their customers, wanting to deliver great customer service and they’ve been an absolute pleasure to work with.”

— Deputy Managing Partner at Cheshire-Based Law Firm



So why choose us?



We frequently touch base

Quarterly updates & tech updates are guaranteed



We're accredited

From Microsoft Gold to ISO, we're recognised for our work



We care

We'll take the time to understand your business goals



Proactive, not reactive

With industry-leading SLA's and strategic account management, we're here to support you



Bespoke, tailored ICT

We don't pigeon hole you! We'll design and build solutions to specifically meet your needs



All in one solution

You have one point of contact to support your IT, Telecoms, and Print for a hassle-free experience

